

# Premium Maintenance Plan

— Extended Service Plan —



## Comprehensive Maintenance Coverage for Ford and Competitive-Make Vehicles.

Keep your car or truck running great for years to come with a Ford Protect Premium Maintenance Plan. Covering scheduled maintenance required by the manufacturer, including normal wear items, these prepaid plans help protect you against rising labor and parts costs.

## Enjoy Premium Protection for Miles and Miles.

With this plan, you'll be able to protect your vehicle and budget with timely care and inspections that may:

- Prevent serious and expensive repairs
- Help you maintain optimal performance
- Lock in future maintenance costs at today's prices
- Possibly increase your vehicle resale value
- All service intervals purchased must be completed before the coverage ends
- Coverage begins at the New Vehicle Limited Warranty start date and zero miles
- Coverage ends at the earlier of the number of years purchased or number of miles purchased

## Features of Premium Maintenance Plans.

<b>\$0 Deductible per Covered Repair Visit</b>	✓
<b>Scheduled Maintenance Coverage</b>	✓
<b>Limited Wear Item Coverage</b>	✓
<b>First-Day Rental Option</b> (available on most vehicles)	✓
<b>Transferable to Subsequent Owner</b> (transfer fee applies)	✓
<b>Full Synthetic Oil Option</b> (available on most vehicles)	✓
<b>Multiple Service Intervals Available</b> (5,000, 7,500 and 10,000 miles)	✓

## Premium Maintenance Plan Time & Mileage Options

(All Makes and Models – Gas/Hybrid/Diesel)

Plan Length or Miles Covered <small>(Coverage ends at the earlier of years or mileage)</small>	Maintenance Frequency		
	5,000* Miles	7,500 Miles	10,000 Miles
	Total Number of Service Visits		
<b>2 Years</b>			
25,000 Miles	5	3	2
30,000 Miles	6	4	3
<b>3 Years</b>			
30,000 Miles	6	4	3
36,000 Miles	7	5	4
45,000 Miles	9	6	4
60,000 Miles	12	8	6
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
<b>4 Years</b>			
48,000 Miles	10	7	5
60,000 Miles	12	8	6
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
<b>5 Years</b>			
36,000 Miles	7	5	5
48,000 Miles	10	7	5
60,000 Miles	12	8	6
75,000 Miles	15	10	7
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
<b>6 Years</b>			
36,000 Miles	7	6	6
48,000 Miles	10	7	6
60,000 Miles	12	8	6
75,000 Miles	15	10	7
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
<b>7 Years</b>			
36,000 Miles	7	7	7
48,000 Miles	10	7	7
60,000 Miles	12	8	7
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15
<b>8 Years</b>			
36,000 Miles	7	7	7
48,000 Miles	10	7	7
60,000 Miles	12	8	7
75,000 Miles	15	10	8
100,000 Miles	20	13	10
125,000 Miles	25	17	13
150,000 Miles	30	20	15

\*Coverage includes "severe duty" maintenance items (if required).

## Coverage for Scheduled Maintenance.



The following services are representative of the required maintenance for your vehicle. Your specific plan will be based on requirements indicated in your Owner's Scheduled Maintenance Guide.

- Change engine oil and replace oil filter
- Inspect and rotate tires
- Inspect brake pads/shoes/rotors/drums, brake lines and parking brake system
- Inspect wheel ends for end play and noise Inspect and lubricate steering linkage, ball joints, suspension and, if equipped, halfshafts, driveshafts and u-joints
- Change transmission fluid
- Replace fuel filter
- Replace engine air filter
- Change engine coolant
- Replace PCV valve
- Change transfer case fluid\*
- Inspect and lubricate 4x4 front axle shaft u-joints\*
- Lubricate 4x4 front hub needle bearings\*
- Lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings\*
- Fill diesel exhaust fluid\*  
\*If equipped.

## Multi-Point Inspection.



At each scheduled service appointment, your vehicle will also undergo a comprehensive multi-point inspection as indicated in your Owner's Scheduled Maintenance Guide.

- Check fluid levels and fill:
  - Transmission (if equipped with a dipstick)
  - Brake reservoir
  - Power steering
  - Coolant recovery reservoir
  - Window washer
  - Diesel exhaust fluid (if necessary)\*
- Check systems and components:
  - Horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
  - Windshield washer spray, wiper operation and wiper blades
  - Windshield for cracks, chips and pitting
  - Radiator, heater and air conditioning lines (leaks and damage)
  - Engine air filter
  - Oil and fluid leaks
  - Exhaust system (leaks, damage, loose parts)
  - Steering and steering linkages
  - Shocks/struts and other suspension components (leaks and damage)
  - Accessory drive belt(s)
  - Clutch operation\*
  - Tires for wear and proper air pressure

## In addition to preventive maintenance, Premium Maintenance also offers these great benefits:



**The Ford Protect Extended Service Plan that Is 100% Backed by Ford Motor Company**



**Service Provided at Ford and Lincoln Dealerships in the U.S., Canada and Mexico**



**Ford-Authorized Parts and Service**

- Covered repairs are made with Ford-authorized parts by factory-trained and certified technicians



**First-Day Rental Option**

- Provides coverage of \$30 a day for up to 2 days for covered repairs



**There Is a \$0 Deductible**



**Coverage Is 100% Transferable**

- If you ever sell your vehicle, the new owner can take advantage of remaining coverage. This could help attract buyers, plus it may bring an INCREASED RESALE VALUE for your vehicle (transfer fee applies).



**Flexible Payment Options ... Everyone Qualifies!**

- 0% APR interest-free Installment Payment Plan with flexible payment options is available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



## It's more than just a routine oil change. Keep your vehicle running at its optimum performance with a Ford Protect Premium Maintenance Extended Service Plan.

This comprehensive plan provides premium protection for your vehicle with routine inspections, preventive care and replacement of normal wear items that require periodic attention to ensure it's running at top performance.

## Premium Maintenance covers these important maintenance items:



Engine oil and filter changes



Spark plugs



Multi-point inspections



Clutch discs



Tire rotations



Engine belts



Brake pads and linings



Wiper blades



Shock absorbers/struts



**FORD PROTECT**

This brochure is intended to provide general information about a Premium Maintenance Plan Extended Service Plan offered by Ford Protect. It was printed for the October 2017 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions.

In Florida, Ford Protect on Ford vehicles is a Service Contract from Ford Motor Company (License #12118). Ford Protect on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

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