

| FORD PROTECT[®]

PremiumCARE

ExtraCARE

BaseCARE

PowertrainCARE

EXTENDED SERVICE PLANS



Go Further

CONFIDENCE FOR THE ROAD AHEAD

When you decide to purchase or lease your vehicle, you want the peace of mind that your purchase is protected for the road ahead. Having a Ford Protect plan helps to shield you against unexpected repair bills, thanks to the additional coverage of many vehicle components.

- Whether you choose to travel with PremiumCARE or the basic protection of PowertrainCARE, we offer a Ford Protect plan to suit your needs! You choose the time and distance coverage that's best for you.
- Ford Protect shields you against the cost of unexpected repair bills after your Basic Coverage of the New Vehicle Limited Warranty expires by covering many vehicle components.

RENTAL VEHICLE BENEFITS

Provides coverage for up to 10 days of rental vehicle reimbursement on a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Ford Protect plan. You will be reimbursed up to a maximum of \$30/day for up to 10 days! See your Dealer for full Rental Vehicle Benefit details.

DEDUCTIBLE OPTIONS

These plans have a \$100 standard deductible. \$0[†], \$50, \$200, and "disappearing" deductible options are available.

ROADSIDE ASSISTANCE[^]

Ford Protect Roadside Assistance offers you extended time and distance terms that extend beyond the complimentary Warranty Roadside Coverage.

Ford Protect Roadside Assistance covers the following services:

- Towing
- Flat Tire Change
- Trip Planning
- Emergency Travel Expense Reimbursement
- Battery Boosting (excluding electric batteries)
- Winch Out
- Lockout Assistance
- Fuel Delivery

OPTIONAL RENTAL PLUS! VEHICLE REIMBURSEMENT[‡]

Optional first-day rental coverage is available up to \$75/day for up to 10 days for a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Ford Protect plan.

COMPLEMENT YOUR PREMIUMCARE WITH A FORD MAINTENANCE PROTECTION PLAN

By combining PremiumCARE with FMPP, you will benefit from Ford's ultimate coverage with over 1,000 components covered, along with labour and maintenance, as outlined in your Owner's Manual.

You can rest easy knowing that this combination of plans is the most popular choice, with over a third of Ford Protect customers choosing PremiumCARE with FMPP! Ask your Dealer for details.

[†]New plans only

[^]On plans with time and distance limitations greater than 5 years/100,000 km

FOR NEW PLANS

- Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.***

| TIME AND DISTANCE SELECTION | | | | | | | |
|-----------------------------|------------|-----------------|------------|------------|----------------|----------------|----------------|
| | 200,000 km | 160,000 km | 150,000 km | 120,000 km | 100,000 km | 80,000 km | 60,000 km |
| 8 years | ■ | | ■ | ■ | ■ | ■ | ■ |
| 7 years | ■ | | ■ | ■ | ■ | ■ | ■ |
| 6 years | ■ | | ■ | ■ | ■ | ■ | ■ |
| 5 years | ■ | ■ ^{††} | ■ | ■ | ■ [†] | ■ [†] | ■ [†] |
| 4 years | | | ■ | ■ | ■ [†] | ■ [†] | |
| 3 years | | | ■ | ■ | ■ [†] | ■ [†] | |

FOR USED PLANS

- Certified Pre-Owned (CPO) vehicles are eligible for longer term plans[§] starting at 5 years/100,000 km to 8 years/200,000 km.
- Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first).

For all plans, for Ford, Lincoln or Mercury vehicles with remaining Basic Coverage under the New Vehicle Limited Warranty (NVLW), coverage begins at the expiration of the Basic Coverage of the NVLW and ends at the selected time or distance travelled limitation (whichever occurs first).▼▼

| TIME AND DISTANCE SELECTION | | | | | | | |
|-----------------------------|-------------------|-------------------|------------------|-----------------|----------------|----------------|------------|
| Current kilometres | 130,001 – 160,000 | 100,001 – 130,000 | 65,001 – 100,000 | 0 – 160,000 | 0 – 120,000 | 0 – 100,000 | 0 – 65,000 |
| 8 years/ 200,000 km | | | | | ■ [§] | | |
| 7 years/ 200,000 km | | | | | ■ [§] | | |
| 7 years/ 160,000 km | | | | | ■ [§] | | |
| 6 years/ 160,000 km | | | | | ■ [§] | | |
| 6 years/ 120,000 km | | | | | ■ [§] | | |
| 5 years/ 100,000 km | | | ■ | | | ■ [§] | ■ |
| 4 years/ 80,000 km | | | ■ | | | | ■ |
| 4 years/ 60,000 km | | | ■ | | | | ■ |
| 4 years/ 40,000 km | | ■▼ | ■ | | | | ■ |
| 3 years/ 80,000 km | | | ■ | | | | ■ |
| 3 years/ 60,000 km | | ■ | ■ | | | | ■ |
| 3 years/ 40,000 km | | ■ | ■ | | | | ■ |
| 2 years/ 40,000 km | | ■ | ■ | | | | ■ |
| 1 year/ 20,000 km | ■ | ■ | ■ | | | | ■ |
| 6 months/ 10,000 km | | | | ■ ^{**} | | | |
| 3 months/ 5,000 km | | | | ■ ^{**} | | | |

***For PowertrainCARE and BaseCARE plans for incomplete vehicles, see your Dealer. †Applies to PowertrainCARE plan only.

†Applies to PremiumCARE, ExtraCARE, BaseCARE plans only. §Applies to CPO (Certified Pre-Owned) vehicles only, PremiumCARE plan only. **Other than Rental Vehicle Reimbursement, which begins on the date of plan purchase.

*Applies to PowertrainCARE, BaseCARE and ExtraCARE plans only. **Applies to PremiumCARE plan only.

PowertrainCARE

29 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

ENGINE

All Internal Lubricated Parts
Cylinder Block
Cylinder Heads
Flywheel
Manifold (Exhaust and Intake)
Manifold and Bolts
Oil Pan
Oil Pump
Seals and Gaskets
Thermostat
Thermostat Housing
Timing Chain Cover
Timing Chain (Gears or Belt)
Turbocharger/Supercharger Unit (Factory Installed)
Valve Covers
Variable Camshaft Timing (VCT) Phasers
Water Pump

TRANSMISSION

All Internal Parts
Dual Clutch (DPS6 Only)
Seals and Gaskets
Torque Converter
Transfer Case (Including All Internal Parts)
Transmission Case (Excludes Internal Transmission Control Modules)

REAR-WHEEL-DRIVE AXLE

Axle Shafts
Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
Driveshaft
Seals and Gaskets
Universal and Constant Velocity Joints

FRONT-WHEEL-DRIVE AXLE

Axles, Seals and Gaskets
Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
Hubs, Automatic Front Locking (Four-Wheel Drive)
Locking Rings (Four-Wheel Drive)
Seals and Gaskets
Universal and Constant Velocity Joints

BaseCARE

84 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE
and components covered by PowertrainCARE, plus:

ENGINE

Diesel Injector Pump
Harmonic Balancer and Bolt
Metal Fuel Lines

STEERING

Column Lock (Tilt Wheel)
Control Valve
Cooler and Metal Lines
Idler Arm
Power Steering Pump/Electric
Power Steering Actuator
Pulley Assembly
Seals and Gaskets
Steering Gear Housing,
Manual and Power
(Including All Internal Parts)
Underbody Steering Linkages
and Couplings

BRAKES

Backing Plates
Brake Booster (Power)
Calipers
Combination Valve
Metal Lines and Fittings
Master Cylinder
Parking Brake Linkage and Cables
Retainers and Clips
Self-Adjusters
Shaft (Brake Pedal)
Springs
Wheel Cylinders

FRONT SUSPENSION

Ball Joints (Upper and Lower)
Control Arms (Upper and Lower)
Control Arm Shafts and Bushings
Kingpins and Bushings
Linkage and Bushings
MacPherson Struts
Spindle and Spindle Supports
Stabilizer Bar
Tie Rods

ELECTRICAL

Alternator
Electronic Ignition Module
Fuel Pump
Heated Backglass
(Electrical Only – Not
Glass Damage or Breakage)
Ignition Switch
Radiator Fan Relay
Speedometer/Odometer
(Electrical and Mechanical)
Starter Motor
Starter Motor Solenoid
Switches
(Manually Operated, Electrical)
Voltage Regulator
Wiper Motors
Wiring Harnesses
(Excluding Spark Plug Wires)

AIR CONDITIONING

Clutch
Clutch Bearings
Compressor
Clutch Switch
Compressor Head
Compressor Seals
Condenser
Evaporator
Field Coil
Pulley

ExtraCARE

113 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE
and components covered by
PowertrainCARE and BaseCARE, plus:

ENGINE

Diesel Lift Pump
Engine Mounts
Flywheel Ring Gear
Fuel Tank and Metal Lines
Gas and Diesel Fuel Injectors
and Metal Fuel Lines
Radiator and Fan (Clutch or Motor)

TRANSMISSION

Transmission Control Module
Transmission Mounts

BRAKES

ABS Hydraulic Control Unit
Anti-Lock Brake Module and Sensors

AIR CONDITIONING AND HEATING

A/C Accumulator
Automatic Temperature Control
Heater Blower Motor
Heater Core Assembly

HIGH-TECH

Cruise Control
Air Suspension
(Selected Electronic Components)
Instrument Cluster
(Excluding Dash Pad & Instrument
Cluster Lens)
Keyless Entry System,
Factory Installed
(Excluding Door Handles)
Power Antenna
Power Door Locks and Retainer Clips
(Excluding Door Handles)
Power Seat Motors
Power Window Motors/Regulators
Speed Control

PremiumCARE

1,000+ COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE
and components covered by PowertrainCARE, BaseCARE and ExtraCARE, plus:

ENGINE

Ignition Coil and Ignition Module (Electric)
PCM Module
Powertrain Control, Sensors and Actuator

TRANSMISSION

Transmission Linkage
Release Hubs & Bearings

STEERING

Electronic Power Assisted Steering
Steering Column
Steering Shaft

FRONT AND REAR SUSPENSION

Auto-Levelling Suspension System
(Factory Installed)
MacPherson Struts
Roll Stability Control
Springs

ELECTRICAL

AWD/4WD System
Charge and Volt Gauges
Clock (Electric)
Driver's Seat Position Sensor
Ignition Lock & Switch
Intelligent 4WD Systems
Power Mirrors
(Not Glass Damage or Breakage)
Power Running Boards
Rear Window Power Sunshade
Temperature Gauge
Wiper-Activated Headlamps

AIR CONDITIONING AND HEATING

Heat Control Assembly
Instrument Panel Registers and Air Ducts

REAR-WHEEL-DRIVE AXLE

Bearings (Front & Rear)

FRONT-WHEEL-DRIVE AXLE

Bearings (Front & Rear)

HIGH-TECH

Active Park Assist
Adaptive or High Intensity
Headlamp System
(Excluding Lamps, Housing & Bulbs)
Adaptive Cruise Control
Anti-Theft Alarm (Factory Installed)

Auto Lock and Auto Unlock System
(Excluding Lost Key Fob and Fob)
FordLink™ System
Forward Sensing System
Fuel Mixer (Alternative)
In-Dash Navigation System
(Factory Installed)
Intelligent Oil Life Monitor System
Key, SecurILock® (Excluding Lost or
Damaged Microchip-Encoded Key)
Message Centre
Passive Anti-Theft Ignition System
Rain-Sensing Wipers
Refrigerated Console
Reverse Camera/Sensing System
Sensor (Alcohol)

SOS Post-Crash Alert System
SYNC®, MyFord Touch® and MyLincoln
Touch® (Excludes Software Upgrades)
Trailer Brake Module
(Factory Installed)
Unique Hybrid/Electric
Vehicle Components (Excluding
High-Voltage Battery and Cables)

EMISSIONS

Air Control Valve, Air Idle Vacuum
Valve, Air Supply Valve (Hose and
Tube) and Air Check Valve Assembly
Barometric Pressure Sensor
DEF System (Excludes Catalyst)
ECC Relay Assembly
EGR Control Valve, Pressure Sensor,
Regulator Assembly and Valve Adapter
Electronic Throttle Control
EVAP Vapour Storage Canister
Idle Air Control Valve
Knock Sensor
Mass Air Flow/Intake Air Temp Sensor
Oxygen Sensor
PCV Hose Assembly, Valve
and Vapour Filter
Reductant Urea System
Temperature Sensor (Engine Coolant)
Vacuum Restrictor
VAF Sensor

AUDIO

Antenna, Radio (Base Assembly)
Audio Sound System
Cables and Wiring
Cellular Phone, Receiver, Handset,
Speaker Assembly and Antenna
(Factory Installed)
Compass and Therm Readout Displays
Controls (Rear Seat)
Radio (AM, AM/FM), Speakers, Cassette
Player, Digital CD Player, Graphic
Equalizer, Premium Sound Amplifier
(Factory Installed)
Rear Entertainment System
(Factory Installed)

SAFETY

Air Bag Module Assembly
Blind Spot Information System
(Electrical Only – Not Mirror or Glass
Damage or Bulbs)
Collision Mitigation System
Cross Traffic Alert System
Diagnostic Module Assembly (Air Bag)
Door Ajar Warning Switch Assembly
Door Handles (Factory Installed)
Guides, Bezels, Brackets and Supports
(Safety Belts/Shoulder Straps)
Head Restraint Retainers and Sleeves
(Safety Belt)
Lane Departure Warning System
Lock Cylinder (Door)
Lock Lever Assembly (Door and Tailgate)
Lock Lever Retainers, Clips and Brackets
Module (Passive Restraint)
MyKey® System
(Does Not Cover Lost Keys)
Safety Belt Buckle (Front and Rear),
Motor Drive Assembly, Restraint Carrier,
Retractors, Track Assembly, Warning
Chime Assembly
Safety Canopy
Sensors (Air Bag)
Shoulder Strap Track Assembly
Window Handles (Factory Installed)
Wiring Assembly (Air Bag)

THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

MECHANICAL – Service adjustments and cleaning, software upgrades, lost key fob, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types and cables, engine belts, hoses of all types, hose clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam lamps, LED/HID lamps and headlamps [except when a PremiumCARE Plus! plan has been purchased], fogging of lamp assemblies), shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind.

EXTERIOR – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

INTERIOR – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.



FORD PROTECT®



Service at all Ford and Lincoln Dealers in Canada and the U.S.



The only plans 100% backed by Ford Motor Company of Canada, Limited



Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



Genuine Ford Parts and Service

Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance



24-Hour Roadside Assistance[^]

For 24-hour roadside assistance, call 1-800-665-2006



Rental Vehicle Benefits

Provides coverage for up to 10 days of rental reimbursement for a covered repair



Coverage is Transferable*

Transferable benefits may increase vehicle resale or lease-end value



Easy Financing

Flexible payment options – plan costs may be included in your finance contract



Peace of Mind Protection

A smart way to protect your investment

[^]On plans with time and distance limitations greater than 5 years/100,000 km. *Transfer fee may apply.

VEHICLE MAKE _____ MODEL _____

YEAR _____ NEW PRE-OWNED

PLAN TYPE PREMIUMCARE EXTRACARE

BASECARE POWERTRAINCARE

DATE OF PURCHASE ____ / ____ / ____ ODOMETER _____

TIME/DISTANCE _____ PRICE \$ _____

DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty.



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